Comments on Proposed Revisions to Ambulance Destination Decision
Public Comment Period
November 4, 2016 through December 4, 2016
Send comments to richardsonj@co.kern.ca.us

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Appendix 4	BMH	Under the "definition's" section, the off-load maximum is set at 20 minutes. The time should be pushed to 25 minutes due to the fact that the five additional minutes will allow for EMS crews to pull into the facility, navigate, park, unload the patient from the ambulance, and then bring the patient inside of the ED. Once the EMS crew and patient pass the threshold of the ED ambulance doors, the timer of 20 minutes should then start, allowing enough time for things to move sequentially and in an orderly fashion ensuring proper patient care. There are occasions once EMS crews arrive in the ambulance bay, they are delayed unloading the patients for a multitude of patient care reasons. It would be unfair to shift this burden or time to the hospitals. The additional five minutes would alleviate this factor.	Comment acknowledged. No change. The 20 minute benchmark was approved for the State of California by the EMS Commission on December 14, 2016. To maintain consistent with State guidelines, the Division will be using 20 minutes as the benchmark measurement. The definition for arrival at the ED and "Clock Start" is pre-defined in State guidelines.

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