



KERN COUNTY  
Public Health Services  
DEPARTMENT

**MATTHEW CONSTANTINE**  
DIRECTOR

1800 MT. VERNON AVENUE

BAKERSFIELD, CALIFORNIA, 93306-3302

661-321-3000

WWW.KERNPUBLICHEALTH.COM

September 29, 2016

**TO:** All Kern County Emergency Medical Dispatch (EMD) Centers

**FROM:** Jana Richardson   
Senior EMS Coordinator

Dr. Kristopher Lyon  
Medical Director 

**SUBJECT: EMD PROTOCOL v.13.0 IMPLEMENTATION**

Effective at midnight on October 1, 2016, all EMD centers are required to update medical priority dispatch protocols from version 12.2 to version 13.0. This action includes switching out card sets and updating PRO-QA software.

Please be sure to appropriately label EMD cards with Division provided labels depicting the approved response configurations for v.13.0 protocols. PRO-QA software update shall also include the approved response configurations.

If you have any questions please contact Kimberly Tollison at 661-868-5217 or by email at [tollisonk@co.kern.ca.us](mailto:tollisonk@co.kern.ca.us).

REA\Document1