Ross Elliott Director

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EMERGENCY MEDICAL SERVICES DEPARTMENT

May 20, 2004

HOSPITAL HELIPAD COORDINATION - KERN COUNTY

This letter is to request assistance in Air Ambulance flight coordination and hospital helipad status within Kern County. The Department has encountered recurring problems with multiple in-bound aircraft to an individual hospital helipad and cases of an in-bound helicopter not knowing that a hospital helipad is occupied by another aircraft. Most of the problems have occurred at Kern Medical Center, Bakersfield Memorial Hospital, or San Joaquin Community Hospital in the Bakersfield area.

The Kern County Emergency Communications Center (ECC) is the designated EMS Aircraft Dispatch Center for Kern County. All in-bound aircraft to any hospital helipad in Kern County are requested to notify ECC of their destination by calling (661) 868-4055. This notification will help to avoid unnecessary delays in patient arrival, interfacility transfer, and keep flight costs to a minimum.

If requested, we can also make arrangements for direct radio communications with ECC on the Kern County Orange Channel. Please call the Department at (661) 868-5201 or email blindr@co.kern.ca.us with any questions.

Sincerely, RUSS BLIND Senior Coordinator

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