



April 9, 2024

TO: All Kern County Emergency Medical Dispatch (EMD) Centers

FROM: Jeff Fariss
EMS Program ManagerDr. Kristopher Lyon
Medical Director

Handwritten signature of Kristopher Lyon in black ink.

SUBJECT: RETROACTIVE - EMD PROTOCOL v.14.0 IMPLEMENTATION

Effective by midnight on June 1st, 2023, all EMD centers are required to update medical priority dispatch protocols from version 13.3.0 to version 14.0. This action includes switching out card sets and updating PRO-QA software.

Please be sure to appropriately label EMD cards with Division provided labels depicting the approved response configurations for v.14.0 protocols. PRO-QA software update shall also include the approved response configurations.

If you have any questions regarding EMD-Q please contact Danielle Stemper at 661-868-5203 or by email at stemperd@kerncounty.com

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