



## California Water Service Bakersfield Water System

July 27, 2019

# PRECAUTIONARY BOIL WATER ADVISORY

Failure to follow this advisory could result in stomach or intestinal illness.

*Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien, o llamar a nuestra oficina al (661) 837-7200.*

California Water Service (Cal Water) and the State Water Resources Control Board's Division of Drinking Water (DDW) advise all customers in our "660 zone" (map on reverse side) to only use boiled tap water or bottled water for drinking, preparing food, and brushing teeth until further notice.

We are advising you to take this precautionary measure after a malfunction in our monitoring software caused a temporary water outage in this area. Any time water pressure drops below the threshold set by DDW, we test water quality samples to ensure that water quality was not negatively affected.

All tap water used for drinking, preparing food, and brushing teeth should be boiled rapidly for at least **one minute**. Let the water cool before drinking. Customers should also discard ice cubes made from tap water or their refrigerator's water line. If you have pets and are unsure about providing water to them, please consult your veterinarian. Tap water is safe for showering, bathing, and other household uses. You can visit [cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/what-to-do-during-a-boil-water-advisory.docx](https://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/what-to-do-during-a-boil-water-advisory.docx) for more on household water use during a boil water advisory.

If you are unable to boil your water and do not have bottled water, you can disinfect clear water by using 8 drops (1/8 teaspoon) of bleach for each gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 teaspoon) of bleach for one gallon of water. Mix well, and allow to stand for 30 minutes before using. Water may taste or smell like chlorine; this means the water has been disinfected.

If you prefer to use bottled water during this advisory, you may save your receipts for reimbursement. Please bring your receipts to our Customer Center at 3725 South H St., or mail them to this address to the attention of Kim Mygatt. You may also pick up free bottled water from our bottled water distribution center, which will be set up at Noble Elementary School (1015 Noble Avenue), on Sunday, July 28, from 8 a.m. – 8 p.m.

Crews are conducting water quality testing to determine whether water quality was affected by the incident. We will notify you when you no longer need to boil your water. Updates will also be posted at [www.calwater.com/bkboil](http://www.calwater.com/bkboil).

We apologize for the inconvenience. Protecting your health and safety is our highest priority. For more information, call our Customer Center at (661) 837-7200.

