

Kern County EMS Department  
 Ambulance Provider **Monthly** Performance  
 Compliance Report

|                    |
|--------------------|
| September - 2018   |
| HALL               |
| Operational Area 9 |

|         | #       | Standard  | Basis for Determination/Notes                  | Source |
|---------|---------|---|--|--------|
|         | 1       | <b>Priority 1:</b>  | Ambulance Service Performance Standards (ASPS) |        |
| MET     | 2       | Metro   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 3       | Urban   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 4       | Suburban  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 5       | Rural   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 6       | Wilderness  | PROVIDER CALL DATA                             | ASPS   |
|         | 7       | <b>Priority 2:</b>  |  | ASPS   |
| MET     | 8       | Metro   | PROVIDER CALL DATA                             | ASPS   |
| NOT MET | 9       | Urban   | PROVIDER CALL DATA                             | ASPS   |
| NOT MET | 10      | Suburban  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 11      | Rural   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 12      | Wilderness  | PROVIDER CALL DATA                             | ASPS   |
|         | 13      | <b>Priority 3 and Priority 4:</b>   |  | ASPS   |
| MET     | 14      | Metro   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 15      | Urban   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 16      | Suburban  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 17      | Rural   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 18      | Wilderness  | PROVIDER CALL DATA                             | ASPS   |
|         | 19      | <b>Priority 5:</b>  |  | ASPS   |
| MET     | 20      | Metro   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 21      | Urban   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 22      | Suburban  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 23      | Rural   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 24      | Wilderness  | PROVIDER CALL DATA                             | ASPS   |
|         | 25      | <b>Priority 6, Priority 7, Priority 8:</b>                                    |  | ASPS   |
| MET     | 26      | Metro   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 27      | Urban   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 28      | Suburban  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 29      | Rural   | PROVIDER CALL DATA                             | ASPS   |
| MET     | 30      | Wilderness  | PROVIDER CALL DATA                             | ASPS   |
|         | 31      | <b>Appropriate BLS Use</b>  |  | ASPS   |
| MET     | 32      | Priority 1  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 33      | Priority 2  | PROVIDER CALL DATA                             | ASPS   |
| MET     | 34      | Priority 3  | PROVIDER CALL DATA                             | ASPS   |
|         | #       | Standard  | Basis for Determination/Notes                  | Source |
| Met     | Not Met |   |  |        |
| X       |         | 35 Raw Call Data with All Report Fields Submitted Completely and On Time      | OBSERVATION                                    | ASPS   |
| X       |         | 36 Turned Call report Submitted Completely and On Time                        | OBSERVATION                                    | ASPS   |
| X       |         | 37 EMD Activity/QI Report Submitted Completely and On Time                    | OBSERVATION                                    | ASPS   |
| X       |         | 38 Continuing Education Report Submitted Completely and On Time               | OBSERVATION                                    | ASPS   |
| X       |         | 39 Community Service/Education Report Submitted Completely and On Time        | OBSERVATION                                    | ASPS   |
| X       |         | 40 Customer Service Tracking Database Report Submitted Completely and On Time | OBSERVATION                                    | ASPS   |